



Oakbridge Little Learners LTD
66-68 Bridge Cross Road
Burntwood, Staffordshire, WS7 2BY
contact@oakbridgelittlelearners.co.uk
01543 686099



PARTNERSHIP WITH PARENTS

Policy Statement

Oakbridge Little Learners Ltd recognises that parents and carers are a child's first and most important educators. We are committed to working in partnership with families to support children's learning, development, wellbeing and safeguarding.

Open, honest and respectful communication between home and nursery is central to our practice.

This policy is implemented in line with the **Early Years Foundation Stage (EYFS)** and should be read alongside the **Safeguarding Policy, Behaviour Management Policy, Complaints Policy**, and the **Parent Handbook**.

Aims of the Policy

- To build positive, trusting relationships with parents/carers
- To support children's learning through shared information and collaboration
- To ensure parents/carers feel informed, listened to and involved
- To promote consistency between home and nursery
- To support children's wellbeing and safeguarding

Information Sharing and Communication

- Parents/carers are provided with a **Parent Handbook** upon entry to the nursery
- A settling-in plan is completed in partnership with families
- Parents/carers are encouraged to share information about their child's routines, interests and needs



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- Communication may take place via:
 - Face-to-face discussions
 - Telephone calls
 - Email
 - Online systems
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Nursery in a Box (Online Learning Journal)

- Oakbridge Little Learners Ltd uses **Nursery in a Box** as a secure online learning journal
 - Key observations, developmental milestones and updates are recorded by staff
 - Parents/carers are encouraged to contribute comments, photographs and updates from home
 - For younger children, daily information such as feeds, sleep and nappy changes is shared
 - Paper alternatives are available upon request
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Involving Parents in Nursery Life

- Parents/carers are invited to attend **Stay & Play** sessions
 - Feedback from parents/carers is welcomed and used to inform practice
 - Children are encouraged to share learning and experiences from home
 - Pre-school children may participate in activities such as sharing a “chatterbox” to support confidence and self-esteem
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Behaviour and Wellbeing

- Any significant behavioural incidents are recorded and shared with parents/carers on the same day
 - Parents/carers are involved in supporting positive behaviour strategies
 - Behaviour management is carried out in line with the **Behaviour Management Policy**
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Feedback, Concerns and Complaints

- Parents/carers are encouraged to raise any concerns promptly
 - Appointments to speak with the Nursery Manager can be arranged by:
 - Telephone: 01543 686099
 - Email: contact@oakbridgelittlelearners.co.uk
 - Formal complaints are managed in line with the **Complaints Policy**
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Monitoring and Review

- Partnership arrangements are reviewed regularly
 - Parent feedback is gathered through questionnaires and informal discussions
 - Feedback is considered and acted upon where appropriate
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Policy Review

This policy is reviewed regularly to ensure it remains effective and reflective of best practice.

Created: August 2015

Reviewed: January 2026